

CROWN

ecologic™

Clean Environment. Smart Business.





A Message from the President

Two of the biggest reasons for Crown's sustainability successes are the motivation and commitment of its employees to keep it top of mind in everything they do. Many would tell you that this motivation is based on the belief that protecting the environment is simply the right thing to do, and we owe many of our successes to this grass roots philosophy.

However, our success as a company is multiplied when we harness our employees' energy and commitment to sustainability through formal programmes such as Crown ecologic. A single idea that makes a difference at the local level can produce an even bigger result when it is implemented throughout our global organisation, touching tens of thousands of employees and customers alike.

Collectively, these individual ideas develop into smart business practices that promote a clean environment and enrich our employee and customer experience – goals that are embodied in Crown's ecologic promise.

Protecting the environment is simply the right thing to do.

As our sustainability efforts have evolved so has our approach to communicating not only the philosophy behind Crown ecologic, but also the successes that are derived from it. This report is an example of that evolution as we adopt Global Reporting Initiative (GRI) guidelines recognised as the international standard for sustainability reporting.

As a company that excels in innovation, Crown continues to evolve its products and processes to achieve greater productivity and efficiency in the way we, and our customers, do business every day. We approach Crown ecologic with this same spirit, working hand in hand with employees at every level of the company to channel their creativity, energy and passion to find new ways to help improve the social, environmental and economic health for generations to come.

Jim Dicke III
President

PILLARS OF SUSTAINABILITY

Crown's Focus Areas



Crown's Employees and Communities

Crown's sustainable commitment begins with its employees. Challenged to understand the impact of their daily behaviours on Crown's corporate sustainability commitments, employees know that small actions can add up to a big difference. Crown employees are the force behind the company's success. They are empowered to provide suggestions and make environmentally responsible decisions that can improve processes throughout the company.

The diversity of Crown's workforce ensures that a broad range of viewpoints are represented. Crown cultivates a culture of passionate people where employees feel inspired, included and empowered to make a difference. Its close partnerships with leadership networks and disability advocates help ensure diverse voices are heard and respected throughout the organisation.

From smart lift truck design to delivery and beyond, Crown provides a comprehensive approach to safety that provides

a secure, supportive workplace where employees and Crown's customers' employees can thrive.

Regional health initiatives and personal and professional development opportunities also motivate employees to be engaged participants in Crown's sustainable practices. The Crown HealthWise programme provides ongoing health checks, educational resources and tips to help employees live their best life, both at work and at home.

The Crown Education Center offers more than 150 development courses designed to help employees succeed not only in their current positions but

also those to which they aspire as part of their ongoing career development. These training programmes also encompass personal development opportunities that can have impacts well beyond the workplace.

Crown employees embrace this spirit of continuous improvement, extending sustainable practices and environmentally responsible behaviours throughout their own communities. Coupled with Crown's commitment to redevelop land and reuse buildings for its facilities, these efforts help preserve green spaces and revitalise the communities in which we live, work and play.

Crown employees are the force behind its success.

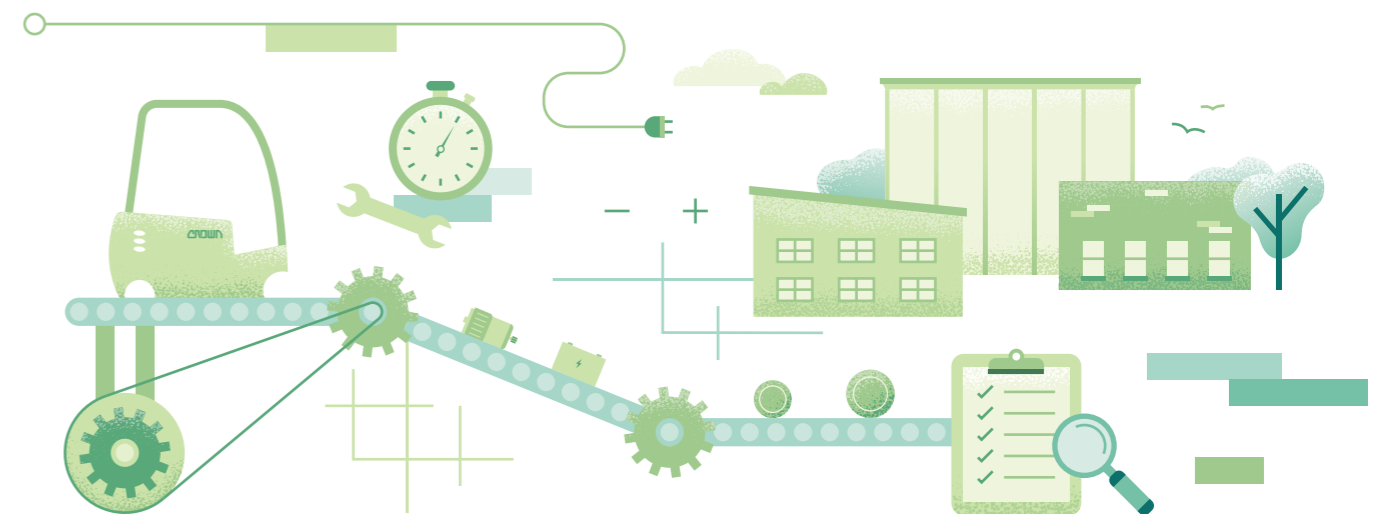


Crown's Facilities and Processes

Environmental stewardship has been a way of life at Crown for decades, and the company intends to continue its multifaceted approach to preserving the environment for decades to come. Crown believes it is simply the right and responsible thing to do for future generations.

Unlike other manufacturers that source most of their components, Crown manufactures most of the parts used in Crown's lift trucks — up to 85 percent. Crown's vertically integrated, lean processes afford it complete control over design and manufacturing. By making sustainability a top priority, this level of control helps the company achieve a level of environmental compliance difficult for outsourcing manufacturers to maintain.

Crown manufactures up to 85% of the parts used in its lift trucks.



On a global scale, Crown strives for superior efficiency while maintaining ongoing initiatives to reduce unnecessary waste. Throughout its facilities, it is general practice to conserve when possible, reduce when needed while ensuring it is done safely. The company works tirelessly to explore and implement opportunities that make a sustainable difference — improving air

quality, reducing water, waste and energy consumption, increasing production efficiencies, and recycling.

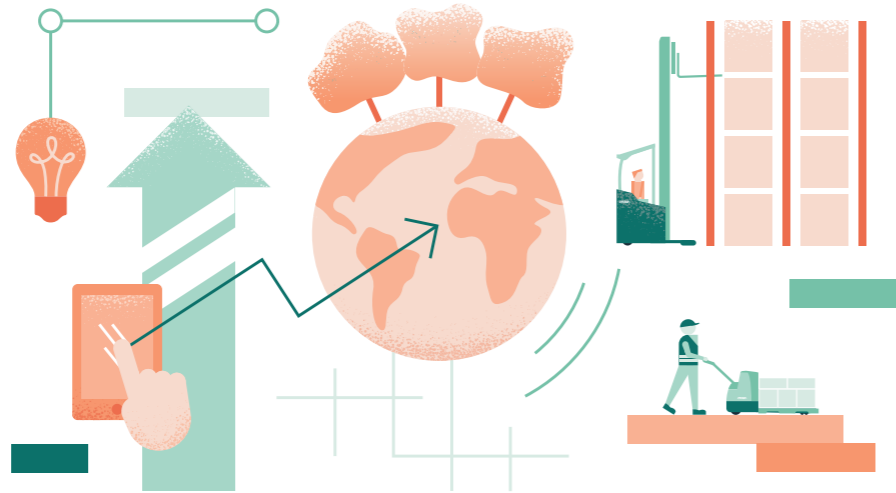
Crown continues to implement additional supply chain optimisation initiatives to reduce emissions related to transportation requirements, all while building healthy, ethical business relationships with its suppliers, who are required to observe

all applicable laws and regulations related to employment practices and human rights, above all child labour prevention.

Crown is proud of its facilities that have achieved zero landfill status and ISO 14001 certification which underscores its commitment to conserving resources and protecting the environment in the communities where it operates.

Crown's Products and Technologies

Crown understands that smart, sustainable practices make sense both environmentally and economically. As a global company with operations in more than 80 countries, it is able to multiply the impact of the sustainability principles that help save time, money and natural resources. By designing its products to perform optimally for its customers, Crown expands these efforts to thousands of companies around the world.



With operations around the globe, Crown is able to multiply the impact of its sustainability practices.

Crown works tirelessly to deliver high-quality, energy-efficient lift trucks that use fewer parts, require less maintenance, produce less waste, and last longer than those offered by other manufacturers, all while enhancing the customer experience through improved productivity, lower total cost of ownership, and minimised environmental impacts. Every product and service Crown offers is regularly assessed for potential health and safety improvements.

Crown is synonymous with innovative technology and is constantly looking for ways to implement the latest technological advances to enhance its design and manufacturing processes as well as its lift truck performance. Crown is considered a pioneer in the adoption of hydrogen fuel cell technology for material handling as the first lift truck manufacturer to introduce a fuel cell qualification programme for its electric forklifts. Similar programmes have been introduced for more efficient lithium-ion batteries.

Crown's award-winning InfoLink[®] fleet and operator management solution, e-GEN[®] Braking, Xpress Lower[™] feature and its QuickPick[®] Remote order picking and lift technologies are just some of the examples of how new Crown technologies are helping customers become more efficient, productive, profitable and, ultimately, sustainable.

Even Crown's customer support services employ the latest technology to respond to customers quickly and efficiently. The Crown Integrity Service System[®] utilises a mobile service platform and GPS-tracked service vans to offer prompt, reliable service, repairs and replacement parts with the shortest amount of time and travel involved.

Managing energy consumption, minimising waste, and maximising the life span of its forklifts are just a few of the ways Crown uses sustainable practices, products and technologies to provide economic value to its customers.

CROWN EQUIPMENT CORPORATION / Sustainability Policy

Crown is committed to promoting sustainability by operating in an environmentally, socially, and economically responsible way. Crown strives to integrate sustainability considerations into its business practices to continue an honest relationship with employees, customers, suppliers, contractors and communities. As such, Crown commits to the following:

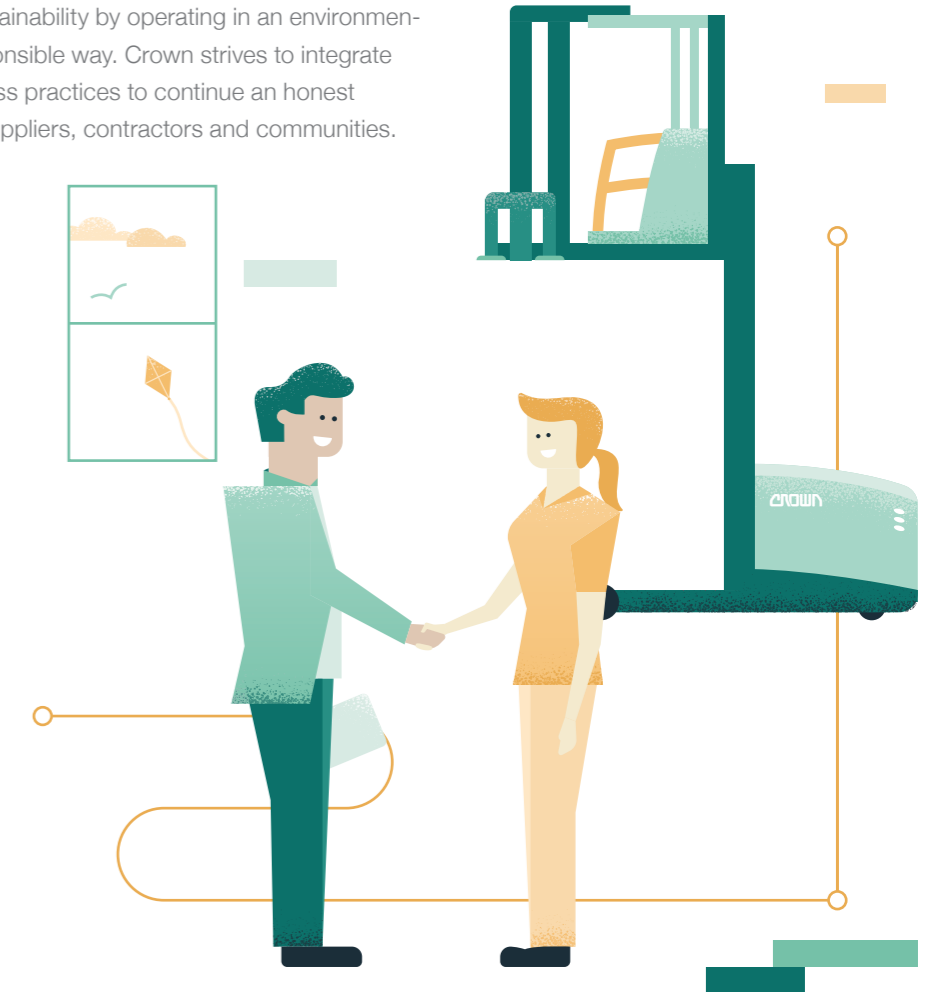
Crown supports a sustainable workplace that is free from discrimination and harassment through ethical hiring and workplace practices. Crown is committed to developing employees, providing career advancement opportunities, and encouraging a satisfying work-life balance.

Crown leverages technology and innovation to develop leading material handling solutions that create more value from fewer resources. The company is committed to maximising each product's total life cycle, providing increased uptime, optimised safe material usage and waste prevention to continually improve customer environmental benefit.

Crown strives for an injury-free and environmentally-safe workplace through a robust health and safety programme supported by a collaboration of leadership, lean design, manufacturing processes, and educated and responsible employees.

Crown is committed to protecting the environment and promoting pollution prevention by operating in accordance with all applicable laws and regulations and encouraging its suppliers, contractors, and customers to do the same.

Crown evaluates and reduces its environmental impacts including energy and water use, waste generation and recycling, sustainable packaging, and



transportation in its processes, products and services.

Crown is committed to continually improving its environmental management system to enhance environmental performance.

Crown's sustainability policy is communicated to employees, customers, and contractors and is available to the public. This policy will be regularly reviewed to ensure its validity and compliance throughout Crown.

Sustainability Contacts

ENVIRONMENTAL /
Brian Duffy
Director of Corporate Environmental and Manufacturing Safety

SOCIAL /
Randy Niekamp
Vice President of Human Resources

Sustainability Demonstrated

At Crown, sustainability is more than a goal. It's a deeply held value embedded in its corporate culture, and it shows in every aspect of the company. From business processes to product design, from technology advances to training programmes, Crown is working hard to make the company – and the world – a better, more sustainable place. Measurable outcomes are proof that these initiatives are working.

Crown has grown to become a global leader in the material handling industry, with annual sales of approximately 3 billion USD and more than 15,000 employees worldwide. The company is dedicated to leading by example by

Developing solutions and measuring their impact are key components of Crown's sustainability initiatives.

prioritising sustainability, environmental stewardship and smart business practices. As a privately-held company, sustainability concerns are communicated directly to Crown's President and CEO. The achievements noted here – which have enriched employees, strengthened local communities, assisted customers, and protected the environment – illustrate the progress Crown continues to make. The company regularly communicates its progress through this biennial calendar year report, which is reviewed, edited and approved by Crown's executive leadership. The examples that follow illustrate Crown's progress since the previous report was released.

Real change happens when ideas become actions, when plans become products, and when suggestions become solutions. These are the moments that matter as Crown continues to grow, adapt and extend its impact around the world.

SOCIAL / Crown's Employees and Communities

When employees feel valued, respected and trusted, they are better able to take care of themselves, their customers and their communities. Crown believes the health and safety of every team member is critical to its success and the vitality of the communities in which it operates. The company's long-standing philosophy of prioritising employee well-being is embraced by its corporate leaders around the world today.

At Crown, healthy employees are the cornerstones of a healthy company.

In addition to offering a comprehensive benefits package to ensure employees have the tools they need to thrive and prosper, Crown has implemented a variety of health, safety and community investment initiatives that have proven successful. New employees receive an employee manual that fully details the company's philosophy and policies are posted internally to promote awareness.

Crown also encourages open and constructive communication between employees, supervisors and the human resources department. An independent, anonymous and confidential helpline is available 24 hours a day, 365 days a year to assist employees in reporting concerns.

Crown's culture of safety

Safety is a top priority at Crown. Comprehensive and on-going training, including raising awareness of potential hazards in the workplace and educating employees about proper reporting procedures, is just part of a larger safety initiative that involves every team member in every location. The primary factors in the success of Crown's culture of safety include:

- Employee involvement and empowerment
- Management support
- A focus on both conditional and behaviour-based safety

Employee involvement fuels health and safety improvements

Crown facilities have established environmental health and safety teams that empower employees to take ownership of health and safety improvements. Globally, participation on teams ranges up to 77 percent. Depending on local needs, teams may focus on:

- Mentoring
- Ergonomics
- Lockout/tag-out procedures
- Emergency response
- Behaviour-based safety and health

One million employee hours with no injuries or illnesses

One shining example of Crown's dedication to safety is its manufacturing facility in Kinston, NC. Employees there recently achieved one million employee hours with no injuries or illnesses. This incidence rate is 50 percent below the industry standard within its industrial

classification sector, earning the facility membership in the Occupational Safety and Health Administration (OSHA) Safety and Health Achievement Recognition Program (SHARP). Crown's employees at this facility have been recognised for safety achievements for eight consecutive years by North Carolina's Department of Labor.

Health Challenge inspires fitness

For Crown employees, the annual Crown Health Challenge enables employees to take action and see results. Employees team up in a friendly 10-week competition to inspire health and fitness across the organisation. In the most recent Health Challenge:

- Nearly 600 employees participated
- 30 Crown locations across the United States represented
- More than 1 million minutes of exercise logged
- 2,500 kilogrammes lost

In addition to the Health Challenge, Crown offers health screenings and immunisations, self-care manuals, fitness center initiatives, an Employee Assistance Program, and health insurance benefits among other programmes to encourage employees to prioritise their health and well-being, both at work and at home.

SOCIAL / Crown's Employees and Communities

Values-based safety philosophy

Crown Australia earned the Best Workplace Health and Safety Management System Award (Private Sector) from WorkCover New South Wales SafeWork in recognition of its outstanding safety programmes.

Crown's safety philosophy embeds an achievable and repeatable way of managing workplace health and safety that moves beyond focusing on legislative compliance to a values-based learning process in which its employees thrive.

Beating industry averages for workplace safety

For the past five years, Crown has performed consistently better than the industry average for lift truck manufacturing globally in both Total Recordable Incident Rate and Lost Workday Case Incident Rate. By embracing the company's health and safety initiatives, Crown employees are driving down lost time and injury rates to record lows. Safe employees and a productive workforce are a win-win for Crown's sustainability commitments.

Crown facility reduces injury rate by 20 percent

Real and lasting safety improvements call for an engaged workforce, keen observations of workplace behaviours and conditions, true teamwork, and a genuine concern for improving employee health. A Crown production facility in the Bavarian town of Roding, Germany, implemented a safety initiative that included all of these elements.

Through the initiative, 35 teams of three employees each took the time to visit, observe and learn about employee behaviours, habits and work practices, both positive and negative, in all operational areas. All in all, results included:

- More than 400 risk-learning sessions conducted
- 1,700 positive feedback remarks
- 450 improvement measures completed

In combination with other measures, this programme prompted ergonomic changes to improve health and reduce risks. It also reduced the facility's injury rate by 20 percent.

Crown employees are driving down lost time and injury rates to record lows.

New employee onboarding helps lay the foundation for success

Investing in employees through a wealth of training programmes is just one way Crown demonstrates its dedication to each person's health, safety and long-term goals. Crown's Manufacturing

Training Center illustrates this commitment by providing hands-on training for new employees – customised to their skills and needs – before they begin their Crown career.

New employees go through a Quick Start programme that allows them to earn certification for specific jobs such as welding and machining. At the centre, employees gain skills in manufacturing processes and lift truck operations to provide a smooth transition to working in one of Crown's actual manufacturing facilities. New employees are then paired with a safety mentor for up to six months. Mentors answer questions and offer demonstrations and explanations about the work environment.

Continuous employee development helps create a stable workforce

A robust employee development programme plays a key role in attracting and retaining long term employees. Through Crown's Education Center, employees can participate in more than 150 active courses. Options include course topics such as:

- Crown history/culture
- Business writing
- Financial acumen
- Personal productivity
- Product training
- Service technician training
- Leadership communication
- And much more

Employee development also consists of dialogue with corporate leadership regarding each employee's personal strengths, career aspirations and professional development goals. Striving to ensure that the right person is in the right job is a constant focus at Crown and helps create a sustainable workforce.

More than 1,100 U.S. employees have achieved employment milestone

Recently, nearly 100 employees from across the company were recognised for their 25th year of service to the company. By achieving this milestone in employee loyalty and longevity, they join an ever-expanding group of more than 1,100 dedicated Crown employees.

Community partnerships form lasting bonds

Involvement in local communities is another way Crown creates mutual support and long-lasting partnerships with other organisations in the areas where it operates. Youth education and mentorship is especially meaningful to Crown and its future. These are just a few examples of how Crown engages in youth education in the community:

- Crown regularly invites students from local schools to get a close-up look at the importance of education in Science, Technology, Engineering and Math (STEM) in the manufacturing industry. Students tour Crown production facilities as employees share their passion for their work with them.

- Crown partnered with Lincoln Electric to host the fifth annual Virtual Welding Challenge. At the event, more than 100 students learned about careers in welding. Attendees toured facilities, programmed a welding robot, and used virtual reality technology to simulate a real welding experience.
- Crown's New Castle, IN location donated a Computer Numerical Control (CNC) training computer to the New Castle Career Center to support education in the centre's Machine Trades programme.
- One of Crown's noteworthy partnership programmes is with a local university's Design for Environment course to encourage sustainable thinking throughout the design process. Employees introduce students to life cycle analysis using lift truck components and share Crown's sustainability experiences through facility tours and engaging discussion.
- Crown is an equal opportunity employer and committed to ethical hiring practices. Crown Mexico has twice earned the Queretaro State All Inclusive Employer Award.

Co-op programme invests in the future

To boost Crown's long-term sustainability, investing in its future workforce just makes sense. That's why Crown offers cooperative education and apprentice opportunities and internships that help area university students gain real-world, on-the-job experience while completing their education.

Crown's rapidly growing co-op programme is an investment in its future workforce and long-term sustainability.

Within the last year, Crown hosted more co-op students than ever with a participation rate that has rapidly increased more than tenfold over the last five years. Students come from a variety of colleges to gain working knowledge in the fields of manufacturing, engineering, design, business and safety to prepare for today's competitive job market.

Preserving community history

Crown is committed to the interests of its communities. When a fire destroyed the interior of the historic Boesel Opera House (est. 1895) in New Bremen, OH, Crown redeveloped the building for use by its employees. Restoring most of the exterior framework, ceiling beams and as much of the building interior as possible, Crown maintained the historic beauty and significance of the original building while adding energy-efficient features and smart technology to make the building more sustainable for generations to come.

ENVIRONMENTAL / Crown's Facilities and Processes

A commitment to environmental stewardship has always been an inherent part of Crown's business philosophy. Crown employees understand they have a responsibility and opportunity to contribute to the health and prosperity of future generations. It's all a part of being a good corporate citizen.

From Crown's corporate offices to its manufacturing plants, Crown makes important decisions every day that reduce its environmental footprint. Reducing waste and recycling is valued at all Crown facilities. For example, Crown promotes reuse and recycling of steel, plastic, powder coating, paper, cardboard, oil and batteries on a global scale. The company continues to make strides through:

- Increased energy efficiency
- Lean business processes and vertical integration
- Smart resource consumption
- Elimination of waste
- Comprehensive recycling efforts

Crown has shared lean manufacturing successes and best practices as part of the Ohio State University's Leading Through Excellence summit, which included a sold-out tour of Crown facilities.

Vertically integrated manufacturing is smart business

Crown's performance often defies national business trends. One reason is its unique vertical integration strategy. Crown is vertically integrated across 19 global manufacturing facilities. Crown both designs and manufactures up to 85 percent of the components used in its lift trucks including electric motors, drive units, valve bodies, masts, cylinders, forks, seats and more. Unlike other manufacturers that source their components, Crown's vertically integrated supply chain helps improve quality control and supply chain coordination.

Vertical integration brings together every aspect of Crown's production process toward the common goal of creating superior material handling products for its customers. Some of the benefits of vertical integration include:

- Fewer materials transported resulting in fewer greenhouse gas emissions
- Sustainable environmental practices that reduce waste, control costs and increase efficiency
- Control that helps ensure safe environmental working conditions and regulatory requirements are met – a level of compliance difficult for other manufacturers to attain through outsourcing
- Consistent global production standards for all the lift trucks and components produced
- Reuse, recycling and reduction of harmful chemicals

Vertically integrated manufacturing allows Crown to manage the company's warehouse footprint by only manufacturing the components that are needed at the time — resulting in a small spare parts inventory. It also enables the company to develop and continually improve standardised manufacturing processes globally and provides a flexibility and creative freedom that brings customers value in innovative ways, as seen in many of the features found on Crown forklifts. It provides a level of control and consistency that brings quality and increased reliability to customers.

Third Crown facility earns highest honor from Ohio EPA

Crown became a three-time recipient of the gold-level award in the Ohio Environmental Protection Agency's Encouraging Environmental Excellence (E3) programme. The award recognises outstanding environmental stewardship at Crown's manufacturing facilities. Previously, Crown's electric motor, injection molding and electronic assembly operations received this award.

The E3 programme acknowledges Ohio businesses for environmentally beneficial activities. The gold-level award recognises organisations that exceed regulatory obligations and commit to long-term strategies to reduce waste, lower emissions and improve environmental performance. Many employees at Crown's award-winning facilities are part of a cross-functional team dedicated to supporting and enhancing the plant's environmental management system and sustainability efforts. Their input helps develop objectives and inform strategy around reducing the facility's environmental impact.

A number of employee-initiated improvements helped lead to the EPA's E3 programme award. They include:

- Replacing a solvent-based cleaning system with a closed-loop steam system which eliminated chemical use and created a safer work environment while using and reusing water responsibly
- Replacing the original HVAC system with new energy-efficient HVAC units and a new filtration and humidity control system
- Installing energy-efficient T-5 lighting fixtures throughout the building which reduced energy consumption by more than 48,000 kilowatt hours per year
- Reducing paper waste by 80 percent through a variety of programmes
- Achieving zero-landfill status
- Becoming ISO 14001 compliant

Another Crown facility achieves zero-landfill status

Crown's wiring harness plant achieved zero-landfill status, the fifth Crown facility to do so. The plant is also ISO 14001 certified.

To achieve this milestone, a team of employees evaluated the facility's operations for waste reduction opportunities including reusing the spools and containers needed for the manufacture and assembly of wire harnesses. Any remaining waste is sent to a waste-to-energy facility. This Crown location now diverts more than 14 tons of waste from landfills each year.

European facilities updated for energy efficiency

One of Crown's production facilities in Roding, Germany, installed new LED lighting with programmable zones and automatic dimming to reduce electricity use. Transport of components between this facility and another in Roding also received an upgrade. Returnable packaging, designed and built in-house, was used to reduce waste when replenishing manufactured components.

In Belgium, all new service vans are now equipped with a system that converts harmful nitrogen oxide in diesel vehicle exhaust into harmless nitrogen and steam. The system greatly reduces atmospheric pollution that leads to smog in urban centres and helps provide better air quality.

Multiple Crown facilities have achieved zero-landfill status.

ENVIRONMENTAL / Crown's Facilities and Processes

Consolidation and conservation improve efficiency

In Suzhou, China, Crown made lean improvements in welding and machining processes that reduced lift truck travel within the facility by 178 km/year and saved 40 m² of space. The effort also improved part flow, quality of parts and operator ergonomics, making the processes more efficient.

Crown saves
nearly 7.2 million
litres of water
per year at its
facility in Suzhou,
China, due to
washer system
improvements.

Crown Suzhou also reduced water use in manufacturing through the improvement of a washer system. Flow meters were installed to allow better control of the rinse water flow rate. This resulted in a 70 percent reduction of water use saving nearly 7.2 million litres per year. In addition, half of the remaining water used in the system (approximately 1.5 million litres) is now reused.

Crown Australia consolidated seven separate buildings into one central office to benefit employees, customers and the environment. The 26,000m² brown-field facility provides more opportunity for face-to-face employee communication and is conveniently located next to a major transportation hub for an easy, sustainable employee commute. The regional headquarters includes eco-friendly features such as:

- Carpet composed of recycled fiber
- Tinting on all windows to help moderate interior temperature
- Energy-efficient LED lighting
- State-of-the-art lighting controls, telephone systems and video conferencing

Awards and recognition for sustainability across the globe

Crown has been recognised for smart business practices with more than 20 sustainability awards from numerous industry journals, trade associations, and professional, government and environmental organisations such as the National Pollution Prevention Roundtable. The Environmental and Clean Energy Award earned by Crown in Queretero, Mexico, is just one example.

ECONOMIC / Crown's Products and Technologies

By designing products to perform optimally for its customers, Crown extends its sustainability efforts to thousands of companies around the world. The goal is to provide customers with products that operate with maximum efficiency while minimising waste, which amplifies Crown's sustainability impact as a natural part of our customers' operations. Crown designs lift trucks with long-lasting, recyclable materials. Each customer can, in turn, reduce waste and emissions over the life of the lift truck.

The long life of Crown's products results in less frequent replacement, thereby saving resources. Innovative technology allows energy efficiency, diagnostics and fleet utilisation, which saves valuable resources and contributes to a more efficient operation.

Products designed for long life

Through life cycle analysis, Crown evaluates the ecological and human-health impact of its products and processes over time. This helps Crown understand and improve the environmental performance of the company's product throughout its life cycle.

Remanufacturing and recycling of lift trucks are part of Crown's corporate commitment to sustainability. Crown's lift trucks are 99% recyclable and many are given a second life through the company's remanufacturing and refurbishment programmes around the globe.

Innovative product features impact sustainability

As one of the world's largest material handling companies, Crown works tirelessly to deliver high-quality, energy-efficient lift trucks that use fewer parts, require less maintenance and produce less waste, all while enhancing the customer experience through longer usable life. Some of the many innovative features that impact operational efficiency and sustainability include the following:

Crown's Access 1 2 3[®] Comprehensive System Control enables each customer to configure performance tuning on individual lift trucks to achieve an appropriate balance of energy efficiency and performance.

The Xpress Lower™ option on Crown's reach trucks doubles traditional lowering speeds saving time and boosting productivity by up to a 13 percent increase in pallet moves.

Quick Change Load Wheels enable technicians to replace wheels in 2.5 minutes, compared to 30-40 minutes for traditional replacements, and dramatically increase lift truck uptime.

Crown's e-GEN[®] Braking System provides reliable, frictionless braking that eliminates periodic maintenance and returns energy to the battery.

QuickPick[®] Remote technology boosts order-picking productivity by saving up to five seconds per pick, reduces operator fatigue, and promotes safety.

Crown's MonoLift[®] Mast provides a stronger mast, superior capacity and higher reach allowing more product storage in a smaller footprint.

OnTrac[®] Anti-Slip Traction Control provides shorter stopping distances and longer tyre life. It also reduces tyre spin during acceleration, plugging and braking for optimised performance, even on wet, slick or dusty surfaces.

The FlexRide[®] Platform reduces operator fatigue with a weight-adjustable suspension system that offers operator protection from shocks and vibrations three times greater than that of a typical lift truck.

The X10[®] Handle features ergonomically designed hand grips and dual thumb wheels that eliminate awkward wrist positions, simplify steering operation and improve comfort.

Crown's V-Force[®] High-Frequency industrial battery chargers are designed to provide a 93 percent operating efficiency advantage over traditional Ferro and Silicon Controlled Rectifier (SCR) chargers, resulting in energy savings of up to 38 percent.

Crown GRI Index

This report contains Standard Disclosures from the GRI Sustainability Reporting Guidelines.

Indices shown in gray represent full disclosure. Indices shown in green represent partial disclosure.

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Crown Equipment Corporation
 New Bremen, Ohio 45869 USA
Tel 419-629-2311
Fax 419-629-3796
 crown.com

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