

The RightStart™ programme helps you get the most out of the InfoLink system by creating a solid foundation to achieve your goals.

The RightStart programme prepares your organisation to address your unique operational needs, develop best practices to advance positive change and implement this new technology with minimal disruption.

Crown will work with your team to create a baseline for using the InfoLink system. The RightStart programme includes consulting and training services.



## Pre Go-Live

- Prepare your team for the go-live event with an agenda that suits your unique needs
- Help identify key stakeholders to be trained to achieve specific goals
- Ensure equipment and network are ready for InfoLink implementation
- Conduct Q & A session to resolve critical concerns

## Go-Live

- Provide customised website training for all users
- Train supervisors to train operators on use of the InfoLink module
- Ensure all supervisors/managers understand how the InfoLink system detects impacts and what actions cause alerts
- Test environmental and operational variables to establish thresholds for reported impacts
- Train supervisors how to unlock equipment, conduct an impact investigation and resolve disputes on causes of impacts
- Train supervisors to acknowledge alerts and log comments to affect positive change

## Post Go-Live

- Fine-tune impact thresholds to instill confidence in impact reporting
- Ensure impact alerts are sent to appropriate personnel
- Create automated report subscriptions customised to each stakeholder's needs
- Evaluate best practices and adjust as needed
- Ensure system integrity is maintained and data is accurate

## Business Review

- Conduct formal review of data inputs and the value generated to date
- Develop action steps to promote positive change
- Adjust best practices and system settings as needed

**Contact your local Crown partner to learn more.**