



LMS-Based Operator Training Programs



Looking for a safe, flexible and efficient way to deliver forklift operator training?

Crown has the solution. Crown Operator Training Programs are now available as web-based, interactive content optimized for streaming across your corporation. These self-directed training programs can help your operators become proficient more quickly while making better use of your training resources, all while maintaining the effectiveness of Crown's proven Demonstrated Performance® (DP) training methodology.

Two options are available: integrate Crown Operator Training Programs into your company's Learning Management System (LMS) or access the material through Crown's LMS. Each program has a step-by-step user interface guiding the user through the training process. They are compatible with most internet browsers running on computers or tablets.

Description and Deliverables

All the contents of the hard-copy Crown Operator Training Programs are included in these interactive Sharable Content Object Reference Model (SCORM) compliant packages.

These programs are ideal for self-directed, individual training sessions. The student has full navigational control. Both English and Spanish versions are available for most truck-specific programs.

There are two versions of the program quiz available to the student. The quiz can be viewed and printed from the Resources tab or students can also take the interactive quiz online, review the quiz and print or save results once completed. The LMS version communicates the interactive quiz completion and score to the user's LMS system.

Other instructor and student resources are also accessible from the Resources tab. These include:

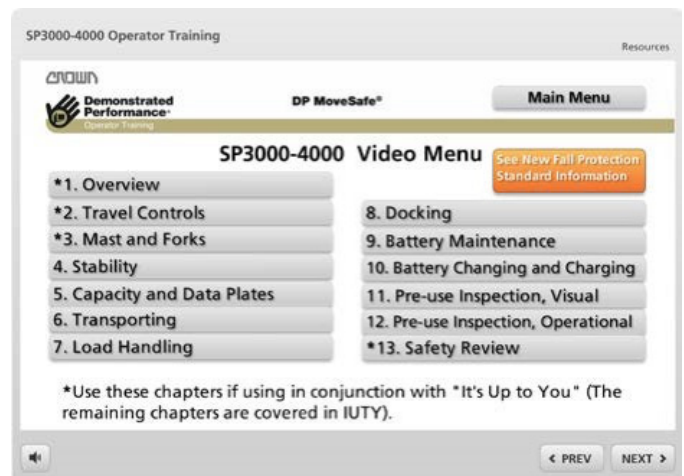
- Operator Manuals
- Pre-shift Inspection Checklists
- Printable Quiz
- Instructor's Guide
- Crown's 11-Step Hands-on Training Guide
- Maneuvering Course Guides
- OSHA 1910.178
- Printable certificates and attendance sheets in fillable PDF forms

A Peek Inside

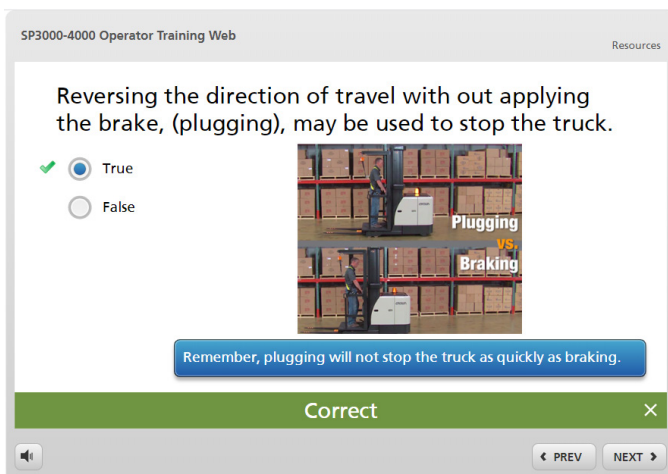
Main Program Menu



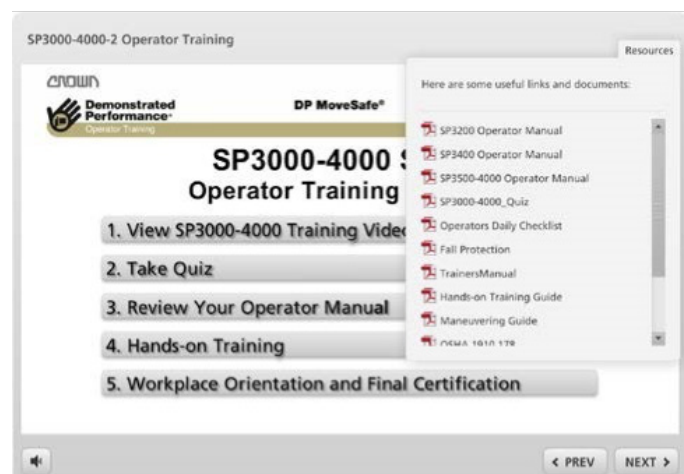
Video Menu



Interactive quiz with post-quiz review capabilities



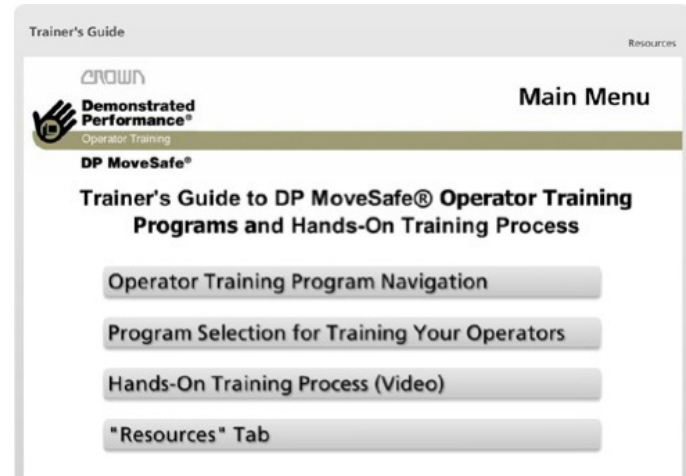
Resources tab provides read and print access to all documents



Video Screen



Includes a Trainer's Guide covering program use and hands-on training



How would my company benefit?

Simplified, Paperless Management

Many companies with multiple sites provide their employee training on their Learning Management Systems (LMS). This enables each company to manage its training assets from one location while making them available to all locations. This simplifies the process for updating and adding new programs for all locations.

Crown regularly receives inquiries from companies of all sizes that desire a single management point for their training programs, such as that available in an LMS. Crown can provide a solution for a single site all the way up to a nationwide franchise.

With Crown's Demonstrated Performance training methodology, companies can utilize Crown's LMS or integrate the modules into their own LMS. This allows for the electronic record keeping of the training. The number of trainee licenses can be adjusted as training needs evolve.

In addition to helping to ensure training compliance, LMS-based DP training has many advantages:

- Streaming of the training to all locations
- Accessibility of the training of all shifts, 24/7
- Consistency of training for all students and locations
- Broad availability of all of Crown's operator training modules when utilizing Crown's LMS
- Automatic updates as new lift truck models are released or training programs are updated

DP Operator Training	Instructor-Led Training
Self-paced learning	Pressure to keep up
Train new hires as needed	Class size affects the scheduling of training
Student receives immediate feedback on quiz responses	Trainer must be in the room to explain
Each student must individually achieve 100% grade for completion to be recorded	Trainer grades test and reviews questions with all students, even those who do not miss the question
Experienced students will complete in a manner that reflects their experience	Experienced students must wait on inexperienced students to finish
Students can review content as needed	The entire class would be expected to review the needed content for an individual
Trainer can start students who are ready on practical training while others complete classroom training	Entire class must complete classroom training and testing before moving on to practical training

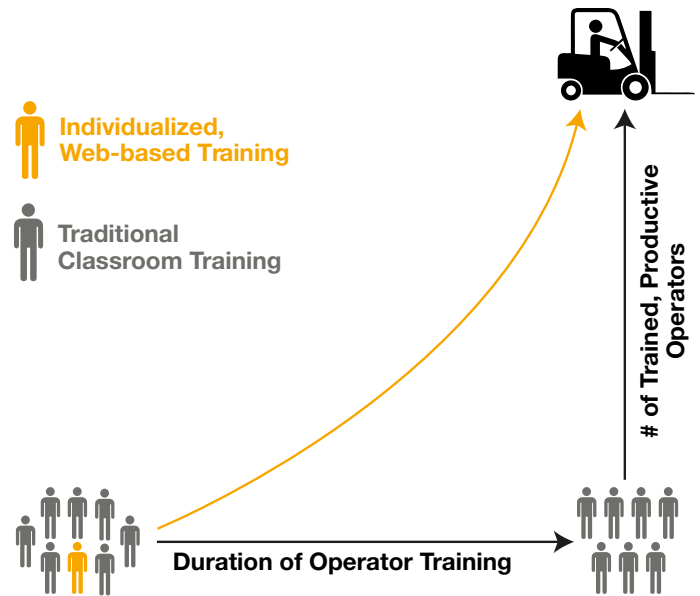
Accelerated Learning, Efficiently Training

A key benefit of DP operator training is that the trainer has more flexibility to focus on the needs of the individual learner. While some students may still be working on the classroom portion of the training, the trainer can move those who are ready on to the practical hands-on portion. Students can each learn at their own pace rather than requiring the entire class to learn at the same pace, resulting in each student learning more effectively.

The trainer is also able to focus on the hands-on portion of the training without having to switch back and forth between classroom and hands-on as trainees are ready to move on.

By empowering each trainee with the ability to complete training at a pace that is consistent with their experience, they may move more efficiently through the training process as individuals rather than members of a larger training group.

Some trainees may complete their training earlier than scheduled and can move immediately into on the job training. That means your operators can become productive in their roles even earlier while still benefiting from the proven effectiveness of Crown's Demonstrated Performance training.



What is the cost of this product?

Like many other licensed software solutions, the cost is based on the number of students (licenses) that require access to the training. Crown currently offers two options: integrating the training assets into the customer's LMS or providing access to the customer's employees using Crown's LMS.

Your Crown dealer can provide a quote for both options once the necessary training modules and number of users to be licensed are determined. A signed limited use license is also required prior to delivery of this product.

How can I be sure this product will work well with our internal systems?

A free and fully functional but shortened demo dispatch file version of the product is available from your Crown dealer. The demo program can be installed and tested on your intended host system.

The Demo dispatch file contains a SCORM 1.2 compliant LMS version for testing with your LMS system. Other output options are available.

If functional changes are needed, Crown will work with you directly to determine if the changes can be accommodated and, if so, create a custom output to address your needs.

Contact your local Crown dealer or visit crown.com to find the dealer nearest you.